

About Liberty Mutual Insurance

Corporate Overview



As a business owner or manager, you want to feel confident that your insurance coverage will protect what you've worked hard to build. As a leading property and casualty insurer, Liberty Mutual Insurance has the local resources and expertise to provide the protection to your business that you need, so you can focus on what's most important to you.

Offering a broad range of property and casualty coverages, we provide comprehensive insurance solutions for businesses like yours including:

- Auto insurance
- Business owner's policy (BOP) and package solutions
- General liability insurance
- Property insurance
- Specialty programs including multinational capabilities
- Umbrella insurance
- Group benefits and workers compensation insurance

We work with locally based, independent agents who are skilled in matching our insurance coverage with your specific needs.

The Best Possible Outcome on Every Claim

At Liberty Mutual, we believe that insurance is more than a product — it's a relationship. Our commitment to you and your business is based on fair, fast claims handling. Our 4,500 claims professionals in regional offices across the country understand how to manage losses. With dedicated general liability, auto, property, workers compensation, and employee benefits units, we ensure that the right people with the right type of expertise are managing each claim.

When you report a claim, a claims handler will guide you through the process, communicating every step of the way allowing you to focus on your business.

Stop Accidents Before They Happen

The focus of our risk control services group is to help safeguard your business, employees, and property against risk. Employer resources include Liberty Mutual SafetyNet™, our proprietary safety website that offers a broad range of educational materials and self-assessment tools to help keep your business safe. Experienced specialists staff our Risk Control Consulting Center to answer your questions, provide advanced technical guidance, and make recommendations both before and after losses occur. Finally, Liberty Mutual offers complimentary safety training that helps you better understand your business's potential for accidents and how you can implement cost-effective solutions.

Pay Your Bill with Ease

Our commitment to exceptional customer service extends to our Online Billing Service Center (OBSC). You'll find flexible billing payment options and on-call billing service professionals to help you take care of business.

A Global Insurer with Financial Strength Is in Your Neighborhood

You can feel confident that Liberty Mutual Insurance will protect your business. It's what we have done for more than 100 years. We employ more than 50,000 professionals in 900 offices spanning Asia, Europe, and North and South America. And we're in your community as well.

Liberty Mutual ranks 76 on the Fortune list of largest corporations in the U.S. Our financial strength is rated A (Excellent) from A.M. Best Co., A2 (Good) from Moody's Investors Service, and A- (Strong) from Standard & Poor's.

This global reach and financial strength allows us to tailor insurance for your particular needs, including commercial auto, general liability, property, workers compensation, group benefits, multinational, and specialty coverages.

Visit libertymutualgroup.com/businesspride-chn or contact your local independent agent or broker to learn more.



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